**EDX Info Hub update, consolidating TRAX to GRAD Modernization Project content**

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Welcome to the info hub for the Education Data Exchange (EDX). This resource is for staff in schools and districts responsible for submitting student level data (1701) and graduation records and achievement data to the ministry.

Subscribe at the bottom of the page for news and updates.

Questions about the EDX platform can be sent to [educationdataexchange@gov.bc.ca](mailto:educationdataexchange@gov.bc.ca).

If you have questions related to the 1701 collection process, email [data.management@gov.bc.ca](mailto:data.management@gov.bc.ca).

If you have questions about TRAX, email [TRAX.Support@gov.bc.ca](mailto:TRAX.Support@gov.bc.ca).

On this page:

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**Use EDX to confirm school names and addresses for transcripts and graduation certificates**

School names and addresses updated in EDX will now be used for the production and distribution of student transcripts and graduation certificates.

The information provided in EDX auto-populates the [School & District Contact Information (SDCI) website](https://bcschoolcontacts.gov.bc.ca/). School names and addresses appearing there are used for transcripts and certificates.

If your school’s address is incorrect, please connect with your school or district EDX account manager to have it updated. If your school’s name needs to change, send a request to the relevant email below:

* Public schools: [data.management@gov.bc.ca](mailto:data.management@gov.bc.ca)
* Independent schools: [EDUC.IndependentSchoolsOffice@gov.bc.ca](mailto:EDUC.IndependentSchoolsOffice@gov.bc.ca)

Updates should be made as soon as possible, as transcripts and certificates are being [produced daily.](https://www2.gov.bc.ca/assets/gov/education/administration/kindergarten-to-grade-12/graduation/certificate-and-transcript-distribution-guide.pdf)

Questions related to the EDX platform can be sent to [educationdataexchange@gov.bc.ca](mailto:educationdataexchange@gov.bc.ca)

Questions related to transcripts and certificates should go to [TRAXSupport@gov.bc.ca](mailto:TRAXSupport@gov.bc.ca)

**What is EDX?**

EDX is a new data collection platform that has modernized and simplified how schools and districts submit student level data (1701) to the ministry.

Work is now underway to add the collection of graduation records and achievement data to the platform, encompassing what was formerly known as the TRAX to GRAD Modernization Project.

The goal is to create a single and secure collection platform that makes the submission process faster and more user-friendly, while ensuring high-quality data and transparency for schools and students.

For more detail, see the Timeline & Phases section.

**Timeline & Phases**

**Phase 1: Winter 2023 to Fall 2024 (Complete & Active)**

* Self-serve information updates (1601): The ability for schools and districts to update their own details and contact info directly in EDX.  Updates completed in EDX auto-populate the School & District Contract Information [website](https://bcschoolcontacts.gov.bc.ca/).
* Secure messaging: A protected avenue for schools to share personal student information with the ministry. Examples include providing student ID to update demographic information linked to a Personal Education Number (PEN).

**Phase 2: February 2025 (Complete & Active)**

* Streamlined 1701 collections: A simplified process for submitting 1701 data. All 1701 collections are now through EDX.

**Phase 3: Development Underway**

* Adding graduation records and achievement data collections to the EDX platform. In this phase, EDX will replace the School Secure Web and District School Web, consolidating related collections on one platform.
* A timeline for phase 3 will be determined by engagement with schools and districts.
* Subscribe at the bottom of this page to be notified of updates.

**Resources**

1. **Student level data collection (1701)**

* [EDX training SharePoint Site](https://bcgov.sharepoint.com/sites/ECC-EDX-Training): The EDX Training SharePoint Site houses webinars, user guides, and FAQs related to onboarding, secure messaging, updating school information (1601) and 1701 collections. If you need access, send a request to [educationdataexchange@gov.bc.ca](mailto:educationdataexchange@gov.bc.ca) with your name, the school or district you work for, and your role there.

1. **Graduation Records and Achievement Data**

* User guides and other resources will be made available as phase 3 is completed. Subscribe at the bottom of this page to be notified of updates.

**FAQs**

**Should I have access to EDX?**

* If you’re responsible for updating your school’s details and contact information (1601) or submitting student level data to the ministry (1701), you should have access to EDX. Contact your school or district EDX account manager to be onboarded. Steps and trouble-shooting tips are available in the [EDX account activation guide](https://www2.qa.gov.bc.ca/assets/gov/education/administration/kindergarten-to-grade-12/data-collection/edx_account_activation_and_onboarding_-_v1_nov_2024.pdf).
* If you’re responsible for submitting student graduation records and achievement data, you will need access to EDX when that functionality is added to the platform. Until then, submissions will continue through the School Secure Web.

**What credentials are needed to access EDX?**

* If you’re with a district or public school, you’ll use your Microsoft credentials for logging in once you’ve been onboarded by your school or district account manager.
* If you’re with an independent school, you’ll use Basic BCeID, which is a government issued credential that offers secure access to ministry services. [Learn more](https://www.bceid.ca/aboutbceid/).

**Can multiple people use one EDX account?**

* No. For optimum protection of student data, accounts are bound to one individual using their own email and Microsoft credentials or Basic BCeID. [Read the full EDX terms of use](https://www2.gov.bc.ca/gov/content/education-training/k-12/administration/program-management/data-collections/education-data-exchange-engagement#Termsofuse).

**Are non-independent First Nation schools required to use EDX?**

* Non-independent First Nation schools are strongly encouraged to use EDX for the purposes of submitting reciprocal tuition paperwork through the secure messaging feature.

**Are offshore schools required to use EDX?**

* Yes. All Offshore School Representatives have access to EDX. They also have the ability to onboard account managers at the school level.

**Does EDX replace the existing process for requesting Personal Education Numbers (PEN)?**

* EDX doesn’t replace the process for requesting new PENs.
* The difference is EDX’s secure messaging function will be used for updating information for students with existing PENs. The intent is to strengthen protection of student data and ensure compliance with provincial privacy legislation.

**Terms of use**

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